

### NH/ LOCAL INFORMATION

NH Bureau of Credit Services 1-800-632-1765

NH Motor Vehicle Licensing 603-271-2371

Sunapee Police Department 603-763-5555 www.town.sunapee.nh.us

### **CREDIT BUREAUS**

Equifax 1-800-525-6285

Experian 1-888-397-3742

TransUnion 1-800-680-7289

### **ACTION**

Report ID Theft to local police.

File an online report with either the Federal Trade Commission

ЭR

if ID theft has an online connection (i.e., website, auction, email) report it to the Internet Crime Complaint Center.

Cancel each credit / charge card involved and request new cards with new account numbers. Sign new cards immediately. Check your monthly bills.

Contact the Fraud Department at the 3 major credit reporting agencies: Equifax, Experian and TransUnion.

Contact the NH Bureau of Credit Services.

If bank accounts are involved, report the loss to each financial institution, cancel existing accounts and open new ones.

If driver's license is involved, contact NH Motor Vehicle Department.

If Social Security Number is involved, contact Social Security Admin to check on accuracy and integrity of your account.

# Identity Theft

## **RESOURCES**

**General Information:** www.ftc.gov/bcp/online/pubs/credit/idtheft.htm

FTC Procedures: www.consumer.gov/idtheft 1-877-438-4338

Dept. of Justice: www.usdoj.gov

Social Security Admin: www.ssa.gov/consumers/index.html

FDIC Prevention Tips: www.fdic.gov/consumers/index.html

Internet Crime Complaint Center: www.ic3.gov

**US Postal Tips**: www.usps.com/postalinspectors/idtheftips.htm

US Dept. of Treasury ID Theft Information: www.ustreas.gov/offices/domestic-

finance/financial-institution/cip/pdf/identity-theft-fact-sheet.pdf

Recent statistics about ID theft victims: www.consumer.gov/sentinel

Consumer prevention and Recovery: www.idtheftcenter.org/index/shtml

Consumer tips, tools and info: www.fightidentitytheft.com

#### READ THESE TIPS TO PROTECT YOURSELF FROM IDENTITY THEFT-

- Report lost or stolen credit cards immediately.
- If you applied for a credit card and did not receive it when expected, call the financial institution.
- Sign new credit cards immediately—before someone else does.
- Memorize your Social Security # and passwords. Don't use your date of birth as your password and don't record passwords on papers you carry with you.
- Never leave transaction receipts at ATM machines, on counters at financial institutions or at gasoline pumps.
- Don't carry your Social Security card or birth certificate—leave them someplace secure
- Don't disclose credit card or other financial account numbers on a website unless the site offers a <u>secure transaction</u>.
- Closely monitor the expiration dates on your credit cards and contact the issuer if you don't receive a replacement prior to the expiration date.
- Beware of mail or telephone solicitations that offer prizes or awards especially if the offeror asks you for personal information or financial account numbers
- Match your credit card receipts against your monthly bills and check your monthly financial statements for accuracy.
- Watch for your monthly financial statements and bills. If you don't get them when expected, contact the sender.