Minutes of the Abbott Library Board of Trustees meeting Abbott Library, Sunapee, NH June 16, 2022

In attendance: Jim Harrison, Tim Eliassen, Susi Churchill, Nancy Berger, Jon Reed and Suzanne Tether. Bev Bjorklund had an excused absence. Alternate Jim McGraw served for Bev. Mindy Atwood, Library Director attended, as did alternate Susan Johanson.

I. Chair's Remarks

In Bev's absence Jim Harrison called the meeting to order at 7:01 pm.

II. Approval of the Minutes

III. Tim moved to approve the amended minutes, seconded by Susi. The motion passed unanimously.

III. Treasurer's Report

After a short discussion, it was referred to the Finance Sub-committee to recommend monthly report formats for distribution to the full board.

The Mascoma Bank Certificate of Deposit account signature cards for the Mabel Davies funds are in preparation for officer signatures.

Nancy moved to approve the May Manifest of Bills, seconded by Jon. The motion passed unanimously.

IV. Director's Report

Two full time staff are out due to illness. It is expected they will return in a few days.

Mindy will be in charge of the Library Summer Youth program.

A Memorandum of Understanding has been signed regarding the \$15,000 grant intended to facilitate the Abbott Library and Sunapee Elementary and Middle School shared catalog project.

In reference to library lunch hour staffing, as contained in the Safety Policy, Mindy will confer with the Town executive regarding preferred procedures, and report back to the Board of Trustees.

Tim moved that the Safety Policy be approved as amended. Jim McGraw seconded the motion which passed unanimously.

Nancy leads a committee to review the Communicable and Infectious Disease policy, rescinded at the May meeting. Recommended revisions will be presented at a future date. Jon moved that the Communicable and Infectious Disease Policy May Draft be accepted. Susi seconded the motion which passed unanimously.

Tim's inquiry about the Library of Things and which items are most popular sparked a brief discussion.

Mindy will be on vacation for about 10 days from July 15.

Chief Galloway has determined that the tent capacity for public use is 50 persons. The Summer reading program will take place in the tent.

V. Strategic Plan

- 1a. Communication with the Community (Bev, Jim McGraw, Brittany Blomquist)
- 1b. Communications with Partners (Suzanne, Tim, Caitlin Clapp, Barbara Fitzgerald)
- 2. Role and Responsibilities of Trustees (COMPLETED)
- 3. Learning Opportunities (Caitlin Clapp, Jan Harrison, Jon Reed, Brittany Blomquist)
- 4. Volunteerism (Susan Johanson, Peter Bergoef, Nancy Berger)
- 5. Multi-purpose Space- Susi presented an updated version of her completed report

VI. Abbott Library Friends Report

Mindy reported that the Pancake Breakfast will take place on Saturday, July 2.

A new story is now available at the Tilton Park Story Walk.

The Annual Appeal is being developed for future distribution.

VII. Abbott Library Foundation Report

Tim reported that the Foundation has approved funding for the shed.

The Select Board has approved the shed building permit.

The shed construction is scheduled for August.

VIII. Chair's Report

The Trustees plan to conduct a 2023 book sale with a proposed date of July 8.

The book merchant who has helped in the past will be contacted for a date sometime this year to pick up community book donations.

IX. Old Business

There was no old business.

X. New Business

There was no new business.

XI. Public Comment

There was no public comment.

XII. Adjournment

Nancy moved that the meeting be adjourned. Tim seconded the motion which passed unanimously. The meeting ended at 8:09 pm.

Respectfully submitted, Suzanne Tether, Secretary

Calendar:

September 8 Trustees meeting 7 pm

September 22 Trustees meeting 7 pm

Abbott Library

Transaction List by Vendor May 2022

DATE	TRANSACTION TYPE	NUM	POSTING	MEMO/DESCRIPTION	ACCOUNT	AMOUNT
Amazon						
05/10/2022	Bill	5-10-22	Yes		20000 Accounts Payable	577.42
05/26/2022	Bill Payment (Check)	12867	Yes	6045787810147351	B101 Operating Account	-577.42
Bessie's Story,	LLC					
05/13/2022	Bill Payment (Check)	12859	Yes		B101 Operating Account	-200.00
					· · ·	
Brodart Co.	Dill	00000	V		00000 A	000.00
05/13/2022	Bill	602939	Yes	004044	20000 Accounts Payable	209.00
05/26/2022	Bill Payment (Check)	12872	Yes	281314	B101 Operating Account	-209.00
Comcast						
05/11/2022	Bill	5-11-22	Yes		20000 Accounts Payable	142.37
05/26/2022	Bill Payment (Check)	12868	Yes	8773 20 305 0122538	B101 Operating Account	-142.37
Dead River Con 05/04/2022	npany Bill	5/4/22 4012	Yes		20000 Accounts Payable	696.57
05/13/2022	Bill Payment (Check)	12860	Yes	Acct # 4593519 Tank #2	B101 Operating Account	-696.57
00,10,2022	z aymont (oneon)	.2000	. 00		2.01 Operating Account	000.07
Eversource						
05/12/2022	Bill	6-4-22	Yes		20000 Accounts Payable	660.49
05/19/2022	Bill Payment (Check)	12866	Yes	5677 659 6082	B101 Operating Account	-660.49
Ingram						
05/04/2022	Bill	59344106	Yes		20000 Accounts Payable	10.36
05/04/2022	Bill	59337782	Yes		20000 Accounts Payable	199.63
05/04/2022	Bill	59337783	Yes		20000 Accounts Payable	109.77
05/04/2022	Bill	59337763	Yes		20000 Accounts Payable	483.45
05/04/2022	Bill	59337780	Yes		20000 Accounts Payable	15.34
05/05/2022	Bill Payment (Check)	12857	Yes	20P5978	B101 Operating Account	-394.18
05/05/2022	Bill	59367583	Yes	201 0070	20000 Accounts Payable	31.84
05/05/2022	Bill	59367584	Yes		20000 Accounts Payable	51.63
05/06/2022	Bill	59385603	Yes		20000 Accounts Payable	201.70
05/06/2022	Bill	59390918	Yes		20000 Accounts Payable	56.22
05/06/2022	Bill	59390916	Yes		20000 Accounts Payable	68.52
05/09/2022	Bill	59419546	Yes		20000 Accounts Payable	16.53
05/09/2022	Bill	59419545	Yes		20000 Accounts Payable	10.76
05/09/2022	Bill	59419547	Yes		20000 Accounts Payable	16.05
05/10/2022	Bill	59435834	Yes		20000 Accounts Payable	25.80
05/10/2022	Bill	59435833	Yes		20000 Accounts Payable	10.28
05/10/2022	Bill	59435932	Yes		20000 Accounts Payable	9.95
05/11/2022	Bill	59469036	Yes		20000 Accounts Payable	24.55
05/11/2022	Bill	59469035	Yes		20000 Accounts Payable	395.17
05/11/2022	Bill	59469037	Yes		20000 Accounts Payable	22.49
05/11/2022	Bill	59463501	Yes		20000 Accounts Payable	21.99
05/11/2022	Bill	59463500	Yes		20000 Accounts Payable	37.14
05/12/2022	Bill	59484779	Yes		20000 Accounts Payable	67.69
05/13/2022	Bill Payment (Check)	12861	Yes	20P5978	B101 Operating Account	-1,862.49
05/13/2022	Vendor Credit	carrie 3-28	Yes	Per email from Carrie Corbin to Mindy 3/28/22	20000 Accounts Payable	-349.36
05/13/2022	Bill Payment (Check)	June 5 25	Yes	20P5978		0.00
05/18/2022	Bill	56584137	Yes	5. 5. 5	20000 Accounts Payable	12.34
05/19/2022	Bill Payment (Check)	12865	Yes	20P5978	B101 Operating Account	-67.69
05/19/2022	Bill	59604718	Yes		20000 Accounts Payable	220.77
05/19/2022	Bill	59604717	Yes		20000 Accounts Payable	113.87
05/20/2022	Bill	59632943	Yes		20000 Accounts Payable	25.00
05/20/2022	Bill	59632941	Yes		20000 Accounts Payable	53.81
05/20/2022	Bill	59632942	Yes		20000 Accounts Payable	47.51
05/22/2022	Bill	59644338	Yes		20000 Accounts Payable	14.99
05/23/2022	Bill	59659543	Yes		20000 Accounts Payable	51.12

Bibrary Trustees Association	g Account -240.00 ts Payable 366.81 g Account -366.81
05/11/2022 Bill 5-11-22 Yes 20000 Account 05/26/2022 Bill Payment (Check) 12869 Yes B101 Operating Melinda S. Atwood 05/24/2022 Bill 5-24 Yes 20000 Account 05/26/2022 Bill Payment (Check) 12870 Yes B101 Operating Midwest Tape 05/05/2022 Bill Payment (Check) 12855 Yes B101 Operating 05/19/2022 Bill Payment (Check) 12864 Yes B101 Operating New Hampshire State Library 05/09/2022 Bill 12943 Yes 20000 Account	g Account -240.00 ts Payable 366.81 g Account -366.81
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New Hampshire State Library 05/09/2022 Bill 12943 Yes 20000 Account	
05/09/2022 Bill 12943 Yes 20000 Account	
05/13/2022 Bill Payment (Check) 12858 Yes B101 Operating	ts Payable 652.50
	g Account -652.50
Precision Software Corporation	4
05/05/2022 Bill Payment (Check) 12856 Yes B101 Operating	·
05/25/2022 Bill 5-25-22 Yes 20000 Account	ts Payable 240.00
Quill Com	
05/04/2022 Bill 24907734 Yes 20000 Account	ts Payable 37.99
05/19/2022 Bill Payment (Check) 12863 Yes C7276350 B101 Operating	· · · · · · · · · · · · · · · · · · ·
Sunapee Water & Sewer Dept.	
05/05/2022 Bill Payment (Check) 12854 Yes B101 Operating	g Account -460.00
05/25/2022 Bill 234 Yes 20000 Account	ts Payable 100.00
Over any Minus	
Susan King 05/28/2022 Bill 5-28+22 Yes 20000 Account	to Davable 210.40
05/28/2022 Bill 5-28+22 Yes 20000 Account	ts Payable 310.40
Tasco Security	
05/24/2022 Bill 161854 Yes 20000 Account	ts Payable 250.00
UniFirst Corporation	
UniFirst Corporation 05/09/2022 Bill 1070128804 Yes 20000 Account	ts Payable 76.17
05/19/2022 Bill Payment (Check) 12862 Yes 1179631 B101 Operating	
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Abbott Library

Expenditures by Vendor Summary May 2022

	TOTAL
Amazon	577.42
Brodart Co.	209.00
Comcast	142.37
Dead River Company	696.57
Eversource	660.49
Ingram	2,076.91
library Trustees Association	240.00
Melinda S. Atwood	366.81
New Hampshire State Library	652.50
Precision Software Corporation	240.00
Quill Com	37.99
Sunapee Water & Sewer Dept.	100.00
Susan King	310.40
Tasco Security	250.00
UniFirst Corporation	76.17
Not Specified	24,723.09
TOTAL	\$31,359.72

Abbott Library Statement of Financial Position

As of May 31, 2022

		Total
ASSETS		
Current Assets		
Bank Accounts		
B101 Operating Account		28,475.81
B102 Trust and Fines		18,048.95
B102.1 Petty Cash - Drawer		45.00
Total B102 Trust and Fines	\$	18,093.95
B201 Cap. Campaign/Donation Account		23,953.42
Total Bank Accounts	\$	70,523.18
Accounts Receivable		
11000 Accounts Receivable		3,060.00
Total Accounts Receivable	\$	3,060.00
Other Current Assets		
12000 Undeposited Funds		0.00
Total Other Current Assets	\$	0.00
Total Current Assets	\$	73,583.18
Other Assets		
A18600 Other Assets		
A18610 Certificate of Deposit		
A18611 Accrued Interest from CD		473.71
A18620 Marth Abbott Trust		125,160.00
A18630 Mabel Davies' Funds		115,104.00
Total A18610 Certificate of Deposit	\$	240,737.71
Total A18600 Other Assets	\$	240,737.71
A300 New Library Capital Reserve		0.00
A301 Library Gardner Fund		2,681.54
A302 Library General Fund		9,293.57
Total Other Assets	\$	252,712.82
TOTAL ASSETS	\$	326,296.00
LIABILITIES AND EQUITY		
Liabilities		
Current Liabilities		
Accounts Payable		
20000 Accounts Payable		3,828.59
Total Accounts Payable	\$	3,828.59
Total Current Liabilities	\$	3,828.59
Total Liabilities	\$	3,828.59
Equity		
30000 Opening Balance Equity		293,206.26
31500 Temp. Restricted Net Assets		50,000.00
C303 Capital Campaign Fund Balance		274,858.85
Total 31500 Temp. Restricted Net Assets	\$	324,858.85
32000 Unrestricted Net Assets		-317,183.23
Net Revenue		21,585.53
Total Equity	\$	322,467.41
TOTAL LIABILITIES AND EQUITY	<u> </u>	326,296.00
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Abbott Library

Statement of Activity

May 2022

	TOTAL
Revenue	
1 Town Funding Contributions	
100 Town Funding	9,800.50
101 Town Funding Payroll & Benefits	24,723.09
Total 1 Town Funding Contributions	34,523.59
43400 Direct Public Support	
43450 Individ, Business Contributions	100.00
Total 43400 Direct Public Support	100.00
46400 Other Types of Income	
46429 Interest Operating Acct	0.44
46480 Book Reimbursement	13.00
46481 Non-Resident Fees	80.00
46487 Printing/Copying Income	78.60
46488 Fax	5.50
46489 Overdue Conscience	42.29
Total 46400 Other Types of Income	219.83
Total Revenue	\$34,843.42
GROSS PROFIT	\$34,843.42
Expenditures	
2 Payroll and Benefit Expenses	
207 Full Time Wages	10,737.29
208 Part Time Wages	8,463.46
210 Health Insurance	2,163.13
215 Life & Disability Insurance	413.50
220 Medicare	272.20
221 Employer FICA	1,163.81
231 Retirement Contribution	1,509.70
250 Unemployment Comp Insurance	0.00
260 Workers Compensation Insurance	0.00
Total 2 Payroll and Benefit Expenses	24,723.09
3 Prof. & Tech Services	
341 Telephone	122.42
341B Internet Access	19.95
342A Computer Support/Hardware	240.00
Total 3 Prof. & Tech Services	382.37
4 Facilities	
410 Electricity	660.49
411 Heat	696.57

	TOTAL
5 Other Services	
560 Membership	240.00
Total 5 Other Services	240.00
6 Supplies	
610 General Supplies	83.69
610-C Program Supplies	410.30
Total 6 Supplies	493.99
680 ARPA related expenses	992.37
8 Library Materials	
802-A Books	1,356.64
802-C Non-Print	121.73
802-F Software	366.81
802-G Collection Supplies	899.49
Total 8 Library Materials	2,744.67
Total Expenditures	\$31,359.72
NET OPERATING REVENUE	\$3,483.70
NET REVENUE	\$3,483.70

Abbott Library Budget vs. Actuals: FY_2022 - FY22 P&L

January - December 2022

42%

	Total						
	VTD	Actual		nual	\$ o	ver Annual 9	
Personue	עוז	Actual	ьи	dget		Budget	Budget
1 Town Funding Contributions						0.00	
100 Town Funding	1	9,002.50				49,002.50	
101 Town Funding Payroll & Benefits		8,222.79				118,222.79	
Total 1 Town Funding Contributions		7,225.29	•	0.00	¢	167,225.29	
43400 Direct Public Support	Ψισ	77,225.25	Ψ	0.00	Ψ	0.00	
43450 Individ, Business Contributions		225.00				225.00	
Total 43400 Direct Public Support	\$	225.00	\$	0.00	\$	225.00	
46400 Other Types of Income	Ψ	220.00	Ψ	0.00	Ψ	0.00	
46429 Interest Operating Acct		2.13				2.13	
46430 Miscellaneous Revenue	1	4,971.00				14,971.00	
46480 Book Reimbursement		128.99				128.99	
46481 Non-Resident Fees		360.00				360.00	
46487 Printing/Copying Income		360.40				360.40	
46488 Fax		57.00				57.00	
46489 Overdue Conscience		103.05				103.05	
Total 46400 Other Types of Income	\$ 1	5,982.57	\$	0.00	\$	15,982.57	
Total Revenue	\$18	3,432.86	\$	0.00	\$	183,432.86	
Gross Profit	\$18	3,432.86	\$	0.00	\$	183,432.86	
Expenditures							
2 Payroll and Benefit Expenses						0.00	
207 Full Time Wages	6	0,384.65	169	9,092.16		-108,707.51	35.71%
208 Part Time Wages	2	9,971.15	99	9,244.50		-69,273.35	30.20%
209 Unused Sick Time			;	3,889.44		-3,889.44	0.00%
210 Health Insurance	1	5,093.82	34	4,322.12		-19,228.30	43.98%
215 Life & Disability Insurance		1,425.41	;	3,014.80		-1,589.39	47.28%
220 Medicare		1,344.53	;	3,817.62		-2,473.09	35.22%
221 Employer FICA		5,748.83	16	3,323.55		-10,574.72	35.22%
231 Retirement Contribution		3,271.31	24	4,321.21		-21,049.90	13.45%
250 Unemployment Comp Insurance		424.39		528.45		-104.06	80.31%
260 Workers Compensation Insurance		558.70		652.81		-94.11	85.58%
Total 2 Payroll and Benefit Expenses	\$11	8,222.79	\$ 35	5,206.66	-\$	236,983.87	33.28%
3 Prof. & Tech Services						0.00	
341 Telephone		551.82		1,550.00		-998.18	35.60%
341A Fire Alarm		777.60		400.00		377.60	194.40%
341B Internet Access		160.89		750.00		-589.11	21.45%
342A Computer Support/Hardware		5,528.99	(5,700.00		-1,171.01	82.52%
342B Copier Lease		365.49		1,800.00		-1,434.51	20.31%
365 Equipment Repair			•	1,300.00		-1,300.00	0.00%

Total 3 Prof. & Tech Services	\$	7,384.79	\$ 12,500.00	-\$	5,115.21	59.08%
4 Facilities					0.00	
410 Electricity		3,019.24	8,500.00		-5,480.76	35.52%
411 Heat		4,855.40	6,200.00		-1,344.60	78.31%
412 Water		460.00	1,000.00		-540.00	46.00%
413 Sewer			500.00		-500.00	0.00%
430 Bldg Repair & Maintenance		1,493.64	9,000.00		-7,506.36	16.60%
440 Outside Maintenance		425.75	3,700.00		-3,274.25	11.51%
Total 4 Facilities	\$	10,254.03	\$ 28,900.00	-\$	18,645.97	35.48%
5 Other Services					0.00	
520 Insurance			3,196.84		-3,196.84	0.00%
540 Training and Meetings		225.00	1,375.00		-1,150.00	16.36%
550 Programs		200.00	500.00		-300.00	40.00%
555 Advertising		594.90	650.00		-55.10	91.52%
560 Membership		275.00	750.00		-475.00	36.67%
Total 5 Other Services	\$	1,294.90	\$ 6,471.84	-\$	5,176.94	20.01%
6 Supplies					0.00	
610 General Supplies		405.11			405.11	
610-A Machine Supplies		65.98	900.00		-834.02	7.33%
610-C Program Supplies		799.78	3,000.00		-2,200.22	26.66%
625 Postage		193.00	300.00		-107.00	64.33%
630 Office Equipment			325.00		-325.00	0.00%
640 Custodial Supplies		166.00	1,000.00		-834.00	16.60%
Total 6 Supplies	\$	1,629.87	\$ 5,525.00	-\$	3,895.13	29.50%
62100 Contract Services					0.00	
62110 Accounting Fees			2,000.00		-2,000.00	0.00%
62140 Legal Fees		517.50	3,500.00		-2,982.50	14.79%
62150 Outside Contract Services		2,975.00	4,160.00		-1,185.00	71.51%
Total 62100 Contract Services	\$	3,492.50	\$ 9,660.00	-\$	6,167.50	36.15%
680 ARPA related expenses		3,187.86			3,187.86	
8 Library Materials					0.00	
802-A Books		8,092.49	30,000.00		-21,907.51	26.97%
802-B Subscriptions		-23.53	4,300.00		-4,323.53	-0.55%
802-C Non-Print		1,711.57	5,100.00		-3,388.43	33.56%
802-F Software		1,832.63	7,600.00		-5,767.37	24.11%
802-G Collection Supplies		1,220.84	1,700.00		-479.16	71.81%
802-H E-Content		3,659.00	2,200.00		1,459.00	166.32%
Total 8 Library Materials	\$	16,493.00	\$ 50,900.00	-\$	34,407.00	32.40%
Total Operating Expenses	\$	43,736.95	\$ 113,956.84	-\$	70,219.89	38.38%
Total Expenditures	\$1	61,959.74	\$ 469,163.50	-\$	307,203.76	34.52%
Net Remainder (Town Appropriation less Operating Expenses)	\$	5,265.55				

Director's Report June 16, 2022

Public Relations and Advocacy

- Continue to meet with committee for Betty Ramspott's retirement party
- Attended Sunapee High School Economics class on May 25
- Hosted SAU 85 preschool at Abbott Library on June 8 and June 9

Financial Management

- Attended finance subcommittee meeting on June 9
- Attended meeting with Tim and Heather to reconcile Abbott Library's statement of financial position
- Submitted a Request for Amendment to the New Hampshire Institute of Museum and Library Services ARPA grant program. This is required because there was a change of more than 10% in the original application project budget for grant funds.
- Met with attorney to draft a Memorandum of Understanding between SAU 85 and the Abbott Library with regard to shared catalog project.

Buildings and Grounds Management

• Terri White has taken over managing the planters at the front doors. Any required plants will be donated by the White Family. Thank you Terri!

Collection Management

- After a slower start this spring, I'm pleased to highlight an increase in overall circulation as well as circulation of library items. See attached files for more details.
- New books purchased with ARPA grant funds will be added to the collection.

Staff Management

- We had two staff members out in accordance with the guidelines in New Hampshire DHHS's Update #53. Thank you to the staff who filled in during this time. Their efforts meant we only needed to close one day and close 1-2 hours earlier on June 8-10 and June 13-16.
- We will conduct five interviews for the High School Intern program. Brittany is taking the lead on these interviews.
- I spoke with the Town Manager about library staff who work on Saturday vis-à-vis the library's Safety Policy that requires two staff members in the building to be open. Given the fact that the Town of Sunapee Personnel Handbook states that "An unpaid lunch period... will be taken as scheduled..." her preference would be for the Board of Trustees to adopt a policy that allows for a pay differential on Saturdays. Please see the attached file that includes and updated Safety Policy. Thanks to Suzanne Tether for proofreading this document in advance of the meeting tonight!

For your consideration: Adoption of the amended Safety Policy that is attached.

Planning and Development

- Assisted with Friends of the Abbott Library annual appeal letter.
- Reviewed past book sale volunteers list for Bev.
- Per May Board of Trustees meeting, removed COVID-19 policy from website

<u>For your consideration</u>: Adoption of the Communicable Diseases Policy that is attached.

Program Management

- Storyhour on Thursdays at 10 AM continues. We will be joined by the SAU 85 preschool on July 7, 14, 21 and 28.
- The tent is up and is available for use by the public. The capacity for the tent is 50 people.
- Summer Reading will officially begin on Thursday, July 7. A full schedule of events is attached.
- Planning continues for the Sunapee Summer Day camp with weekly meetings
- Attending two training session for Sunapee Summer Day camp counselors

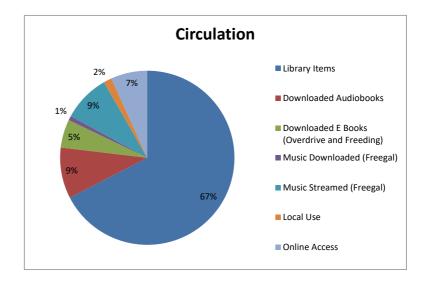
Technology Management

 Based on my research, I will maintain a practice of keeping past employees' email addresses for a period of three months. I did not find any RSA or guidance from the New Hampshire Municipal Association that dictates staff email be kept for a specific period of time. If you are interested in more detail, here is one of the sources I consulted. https://www.nhmunicipal.org/town-city-article/municipal-record-retention

Library Use:	May 2022	YTD 2022	YTD 2021	% Change
Library Items	2,517	12,070	11,894	1%
Downloaded Audiobooks	353	1,656	1,389	19%
Downloaded E Books - Overdrive and		,	,	
Freading	196	1,089	1,043	4%
Music Downloaded - Freegal	30	149	357	-58%
Music Streamed - Freegal	328	943	884	7%
Local Use	56	229	49	367%
Online Tools Total	253	1,002	688	46%
Breakdown of Online Tools				
Ancestry	0	0	0	
Kanopy (videos)	85	361	302	20%
EBSCO	0	15	9	67%
Mango	3	20	17	18%
New York Times	83	459	358	28%
Hoopla	82	147	2	7250%
Total Circulation	3,733	17,138	16,304	5%
7	•	,	,	
Patron Visits	1,738	7,683	3,274	135%
New Registrations	14	59	45	31%
Internet Sessions (public computers)	96	394	294	34%
Wireless Usage		1,674	1,322	27%
Program Questions	7	158	114	39%
Regular Reference	46	318	448	-29%
Extended Reference	3	32	26	23%
Readers' Advisory	29	159	114	39%
Tech Help	43	286	193	48%
Extended Tech Help	5	63	17	271%
Total Reference	133	1,016	912	11%
		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
Website	May 2022	YTD 2022	YTD 2021	% Change
Visits	1,698	6,164	6,907	-11%
Unique Visitors	1,250		•	
Avg Visits per Day	40.3			
Programs This Month	Adult	Child	Adult YTD	Child YTD
Number of Programs	5	13	20	48
Number of Attendees	51	134	208	387
Meeting Room Usage in Hours	Activities	Conference	Activ YTD	Conf YTD
	45.0	19.0	130	65.0
Children's Computer Sessions	0			
Volunteer Hours	May 2022	YTD 2022		
	104.5	594.3		
Web Chats	May 2022	YTD 2022		
	5	22		

May 2022

Circulation	
Library Items	2,517
Downloaded Audiobooks	353
Downloaded E Books (Overdrive	
and Freeding)	196
Music Downloaded (Freegal)	30
Music Streamed (Freegal)	328
Local Use	56
Online Access	253
Total Circulation	3,733



Toatal Reference 133

Patron Visits 1,738

Safety

Abbott Library, Sunapee NH

OBJECTIVE

To ensure the health and safety of Library staff, volunteers and patrons, all Library staff shall adhere to the Town of Sunapee Safety and Health policies.

COMPLIANCE

The Library Director shall be responsible for the enforcement of these policies:

- Provide reasonable safeguards for all staff, volunteers and patrons.
- Identify and eliminate unsafe working conditions or practices.
- Make staff aware of health and safety practices.
- Require all staff and volunteers to cooperate with all stated Safety and Health policies.
- Investigate accidents or incidents to determine the cause, and act to prevent any recurrence.
- Evaluate all areas of safety and report recommendations to the Trustees.

UNSAFE BEHAVIOR

Library patrons are required to follow the Code of Conduct Policy approved by the Trustees. Disruptive behavior is deemed to be inappropriate.

Any staff member who observes or receives complaints of inappropriate behavior may:

- Handle the problem directly with the individual with the witness of another staff member
- Request assistance for the Library Director or another staff member
- Call police (911) if the situation is of a severe, violent or emergency medical situation. If the threat of violence is imminent, staff should use their best judgment which may include leaving the building immediately and seeking assistance.
- The Director shall be notified as soon as possible when a staff member and witness
 confront a library user who violates the Code of Conduct. If the activity continues, a
 warning is to be given. If the patron refuses to abide by the Library's Code of Conduct,
 he or she shall be asked to leave the premises. The police may be called in at the
 discretion of the Director or staff.

PROCEDURES

- Report all unsafe conditions and practices immediately to the Library Director.
- Use common sense and care to prevent injury to themselves and others.
- Keep aisles and exits clear at all times.
- Immediately report any incidents or injuries to the Director.
- Be aware of the location of the first aid kit, fire extinguishers and AED
- Two staff members must be present for the library to open to the public. On Saturdays, when only two staff members are scheduled to work, each staff member will be paid a Saturday Pay Differential equal to one hour of their current rate of pay, in recognition of the fact that staff members must stay in the library during their required lunch break.
- Staff shall keep their work areas clean and hazard-free.

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MISCELLANEOUS

Smoking is prohibited on library property. Alcoholic beverages are not allowed on library property at any time unless authorized by the Sunapee Fire Chief.

In case of inspection by an OSHA Inspector, the Library Director shall be notified, if not on the premises. It is the responsibility of all staff to make the inspector's visit to the library as pleasant and timely as possible.

INJURY REPORTING

All injuries shall be reported to the Director. Reported information should include:

- How the injury occurred
- What was happening when the injury occurred
- Who was present at the time of injury
- When and where the injury happened
- Any additional pertinent information.

EMERGENCY RESPONSE PROCEDURES

In case of an emergency dial 911.

The circulation desk, staff office and director's office are equipped with a silent alarm to the police department. All staff are required to be familiar with the operation of this system.

In the case of serious injury or death, the Director shall cooperate with all safety and police personnel. The Director shall complete an accident report which shall be shared with the Library Board of Trustees.

Additional rules and regulations may be issued and posted as needed.

Approved by the Abbott Library Board of Trustees 14 July 2009

Revised and approved by the Abbott Library Board of Trustees 21 March, 2019

Communicable & Infections Diseases Policy

Abbott Library, Sunapee, NH

INTRODUCTION

At any time and in all instances, the Abbott Library's priority is the health and safety of our staff and our patrons. Staff and patrons are expected to visit the Abbott Library without being infected with serious communicable diseases. Nonetheless, the Board recognizes that staff, volunteers, patrons and others may come in contact with blood borne pathogens, viruses and other communicable diseases during their time in the library or may unknowingly carry those pathogens, viruses and other communicable diseases. The Board of Trustees adopts this policy as a means to minimize risk while respecting the rights of all staff, volunteers and patrons, including those who are so infected.

POLICIES

As stated in the Abbott Library's Patron Service Policy, "The library shall offer the same quality of service to all regardless of age, race, gender, nationality, educational background, physical limitations or any other criteria which may be the source of discrimination." Other criteria shall include "communicable diseases" where risk of transmission of illness to others or being a hazard to themselves is negligible.

The Abbott Library will follow the Town of Sunapee's Employee Handbook with regard to employment policies and practices for library employees and volunteers with a communicable disease. These policies and practices include but are not limited to: attendance, work schedules, leave, safety, health, and medical information.

This document is intended to serve as a framework for action that should be referenced and followed, but unforeseen and unanticipated circumstances may require this document to be amended.

In rare cases some infectious diseases, viruses, etc., may be so dangerous and or the risk of casual transmission so great that effective response will require broader measures. Based on specific recommendations of local, state and/or federal health authorities, the Board of Trustees delegates authority to the Library Director to implement such additional, extraordinary emergency measures as may be necessary and appropriate to address the health risk. The measures include but are not limited to library closure, social distancing requirements or temporary adjustments in services offered and duties performed. Such measures should be taken with prior notice to the Board of Trustees, if practicable, or as soon as possible thereafter.

As soon as is practicable and possible, the Board of Trustees will add such measures to this policy as an amendment. In the event that such measures are rendered unnecessary the Board of Trustees will delete irrelevant amendments from the policy.

The Trustees will consider the following when adding amendments to this policy:

- 1. The safety of the library staff and library patrons;
- Recommendations, guidelines, and emergency orders issued by the New Hampshire Governor;
- 3. Recommendations and guidelines from the Centers for Disease Control and Prevention (CDC) or New Hampshire Department of Health and Human Services;
- 4. Recommendations and guidelines from the New Hampshire State Library;

- 5. The status of and mode of delivery of services being offered by Town Hall; and
- 6. The mode of operation of the Sunapee School District.

Communication between the Abbott Library and the Town of Sunapee and between the Abbott Library and the Sunapee School District is critically important and it will be the responsibility of the Director to maintain timely and clear lines of communication with those entities. In addition, when possible and appropriate, communication between neighboring libraries and the Abbott Library should be maintained.

